



Powered by
androidtv



MYBOX[®]

Quick Reference Guide

Please do read user manual before you operate the device.

Safety instruction



Please keep the device in horizontal position

Please use the provided power adapter

Please keep the device away from the heat source to avoid any damage to the machine

Keep the device in a properly ventilated area

Please keep the device away from damp and dusty environment to avoid fire and electric shock

Promptly shut down the device and unplug power adapter if the machine starts emitting smoke or in case there is a burning smell coming out of the device

Please unplug the power adapter in case device is not used for longer time



Do not put any heavy stuff on the top of the device

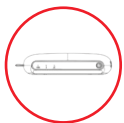
Please avoid to plug power adapter with wet hands

Please do not disassemble, modify the device by yourself to avoid any shock or damage to the device

Do not use the damaged power cable and plug

Accessory List

The box contains the below accessories



Android
TV Box



Power
Adaptor



Remote
Control



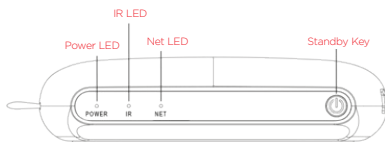
HDMI
Cable



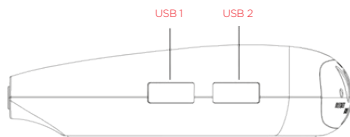
User
Manual

Hardware

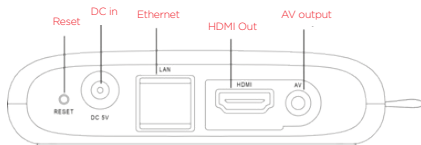
Front Panel



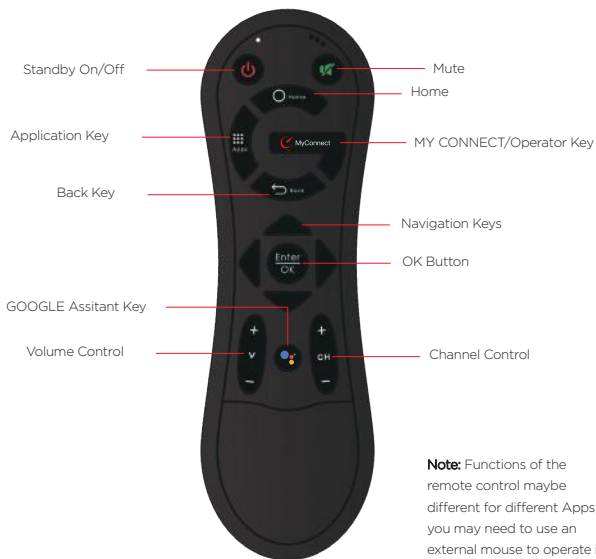
Side Panel



Rear Panel



Remote Control



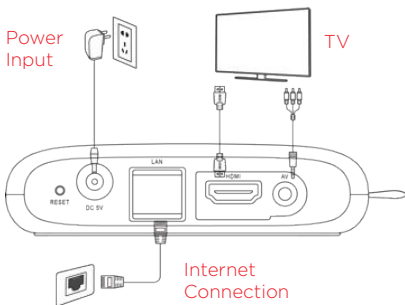
Pairing a Bluetooth remote

- 1 Go to settings.
- 2 Under remote and accessories, select Add accessory.
- 3 Enable the pairing mode of the remote by pressing OK and channel (-) key simultaneously till the blue LED on the remote starts blinking.
- 4 The remote will be paired now.

System Connection

Please refer to below pictures and instructions to connect TV, Power, Network and other devices.

Note: Before connecting please switch off all the equipment to be connected (such as this device and TV power)



- 1 Connection with TV**
Connect HDMI/AV cable to HDMI/AV port of the Android TV box & TV set.
- 2 Connection with network**
Plug the Ethernet cable to LAN port of the Android TV box, the other side to LAN port of router or Ethernet port of home broadband network.
- 3 Connection with Power**
Connect the power adapter to the Android TV box. After power is on, it can start automatically.

Note: Before powering on, Please switch the signal input of the TV to correct source.

Tips: The Android TV box supports Wi-Fi as well. Go to settings > Network and then select the relevant SSID. Select connect, enter password and press Ok. You are now connected to Wi-Fi.

Technical Specifications

CPU	Quad core ARM Cortex-A53 up to 1.2GHZ(DVFS)
Android OS	Android 8.0
A/V Output	HDMI2.0b, AV
Video Format	VP9 1080p@60fps, H.265 10-bit 1080p@60fps, H.264, MPGE, MKV, MP4 and other video formats
Audio Format	AAC, WAV, MP3 and other audio formats
Photo format	JPG, BMP, PNG and other photo formats
Network	Wi-Fi 2.4G 802.11b/g/n RJ45 Interface 10M/100M adaptive + Bluetooth
Operation temperature	0° C - 40 °C
Power Input	AC100-240V 50/60Hz
Power Output	DC 5V/2A
Power Consumption	<8W

Troubleshooting

Issue	Possible reason	Solution
After turned on, no display	<ul style="list-style-type: none">• The power cord is not connected or socket without electricity	<ul style="list-style-type: none">• Connect power plug, ensure normal voltage electrical outlet
Tv with images without voice	<ul style="list-style-type: none">• Audio cable is not connected• Android TV box in MUTE state• Volume is too low	<ul style="list-style-type: none">• Re-connect the Audio cable• Please press mute button• Turn up the volume
Fail to connect the network	<ul style="list-style-type: none">• Cable connect is abnormal• Wi-Fi closed or the signal is too weak	<ul style="list-style-type: none">• Please reconnect internet• Please restart the Wi-Fi or adjust the position of the router
Controller failure	<ul style="list-style-type: none">• Remote control is not in the correct direction• Remote control is with low battery• Remote control is broken	<ul style="list-style-type: none">• Please aim at the front panel's 'SENSOR', then try again• Please change the batteries• Please send it to the local maintenance station for checking

Contact Details

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